

SOLO MOBILE PREPAID PAYMENT REGISTRATION FORM

Solo Mobile Automatic Payment Methods

Our Automatic Payment Methods make it simple and easy to keep your prepaid service active. Just select the payment method that's best for you. You can also sign up for any Automatic Payment Method online at solomobile.ca/selfserve. Online registration only takes a minute to complete and you'll never need to worry about topping up your account again.

Step 1: Fill in your information.

Name (First, Last):		
Solo Mobile Phone Number:	Home Number (optional):	
Address:		
City:	Province:	Postal Code:
Email (optional):	Date of Birth (optional):	

These services are for (check one):

☐ Personal ☐ Business

Step 2: Mark the Solo prepaid plan you have.

☐ So Low Plan ☐ Pay by the Minute ☐ Pay by the Day ☐ Unlimited Plan

Step 3: Choose your Automatic Payment Method.

So Low Prepaid & Unlimited Prepaid Plans

To make managing your prepaid plan easy, choose the Allowance payment method. Please make sure you select an amount that covers your minimum monthly charge. For even more convenience, add Auto-Allowance to your plan. Both allow you to enjoy your prepaid phone worry free.

☐ Allowance

This method automatically tops up your account on the same day each month. Just select the payment amount of your choice and the funds are deducted from the bank account or credit card you register.

Sound good? Circle one monthly payment amount below:

\$15 \$20 \$25 \$30 \$35 \$40 \$45
\$50 \$55 \$60 \$65 \$70 \$75 \$80

☐ Auto-Allowance

Once you've selected Allowance, you can add Auto-Allowance to your plan. Much like the Allowance program, we'll top up your account every month with the amount you selected above. But as an added convenience, if your funds drop below \$2, we'll automatically top you up by \$20 or \$30.

Circle the amount you'd prefer:

\$20 \$30

Solo Pay by the Minute or Day Prepaid Plans

If you pay by the minute or day, you also have two convenient payment methods to choose from: Allowance and Automatic Top-Up.

☐ Allowance

This method automatically tops up your account on the same day each month. Just select the payment amount of your choice and the funds are deducted from the bank account or credit card you register.

Sound good? Circle one monthly payment amount below:

\$15 \$20 \$25 \$30 \$35 \$40 \$45
\$50 \$55 \$60 \$65 \$70 \$75 \$80

☐ Automatic Top-Up

This method automatically tops up your account by \$20 or \$30 if your balance drops below \$5 or your funds expire (after 45 days for \$20 and 75 days for \$30).

Circle the amount you'd prefer:

\$20 \$30

Step 4: Register your bank account or credit card (choose only one).

A. To use a credit card, fill in the information below:

☐ Visa ☐ MasterCard ☐ American Express

Card number:

Expiry:

Billing address (if different from Step 1):

B. To use a bank account, just attach a void cheque with this form and sign below.*

Signature(s):

*For joint accounts, all depositors must sign this form if more than one signature is required on cheques issued for the account. Names must appear on cheque or deposit slip.

Step 5: Send this completed form to us.

By Fax: 1 877 666-0196*

By Mail: Attention: Top-Up Programs, Solo Mobile
200 Bouchard SW
Dorval, Quebec, H9S 5X5

*For bank account registration, this form and a void cheque must be mailed, not faxed. If you have questions call 1 877 999-SOLO.

Remember you can always sign up for an Automatic Payment Method online at solomobile.ca/selfserve and your request will be processed instantly.

Terms and Conditions

I (we), as the account holder(s), authorize Solo Mobile and any other Solo Mobile-affiliated companies providing me (us) with services and/or products (collectively referred to as "Solo Mobile") and my (our) financial institution, to debit, in accordance with the Rules of the Canadian Payments Association, my (our) account at the branch specified above, for the purpose of adding funds to my (our) Solo Mobile account. [The information set out above may be sent to Solo Mobile's bank and/or to my (our) financial institution to implement this authorization.

My (our) account will be debited on my (our) pre-established monthly billing date for the amount selected as per the Automatic Payment method above (or such payments may be pursuant to my (our) request in the event of Express Top-Up). The amount of the debit may vary depending on my (our) usage, the balance of my (our) account and the payment plan selected. In addition, the amount of the debit may be affected by the following items: (1) any excess usage charges from the previous billing month or other similar charges; and (2) credit or debit adjustments. Administrative charges may apply in Solo Mobile's discretion for returned or declined payments.]

This authorization is to remain in effect until Solo Mobile has received written notification from me (us) of its change or termination. This written notification must be received at least 30 days before the next debit is scheduled, at the address above. I (we) may obtain a sample cancellation form, or more information on my (our) right to cancel a pre-authorized payment agreement at my (our) financial institution or by visiting www.cdnpay.ca

I (we) have certain recourse rights if any debit does not comply with this agreement. For example, I (we) have the right to receive reimbursement for any debit that is not authorized or is not consistent with this pre-authorized payment agreement. To obtain a form for a reimbursement claim, or for more information on my (our) recourse rights, I (we) may contact my (our) financial institution or visit www.cdnpay.ca

I (we) represent and warrant that: (1) the banking and account information provided above is complete and accurate and I (we) will promptly notify Solo Mobile of any change in such information; and (2) all persons required to authorize withdrawals from the account specified above have authorized the debits to be drawn from the specified account pursuant to this authorization.

I (we) have waived my (our) right to receive pre-notification of the amount of the Pre-Authorized Debit (PAD) and agree that I (we) do not require advance notice of the amount of the PAD before the debit is processed.

Please allow at least 48 hours for application of any payments to a Solo Mobile account. Funds must be used prior to deactivation or set expiry date, as unused funds are non refundable. To obtain a sample cancellation form, or for more information on my right to cancel a PAD Agreement, I may contact my financial institution or visit www.cdnpay.ca. I (we) will notify Solo Mobile of any changes in my (our) account information or termination of this authorization at least (5) days prior to the next date of the pre-authorized payment. To the extent that the Prepaid Roaming feature is enabled on my (our) account, I (we) agree that all roaming usage may be charged to my (our) account when actually billed even if such charges are billed after termination of this authorization. I (we) understand that delivery of this authorization to Solo Mobile constitutes delivery by me (us) to the above-noted institution. Solo Mobile reserves the right to terminate my enrollment into the program at any time. I have read and understood the terms of this authorization and acknowledge receipt of a copy thereof. I agree that a facsimile of my signature may be used to evidence my acceptance of this agreement.

Signature(s):

Date signed:

Step 6: Enjoy your prepaid phone!

